

**IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF ILLINOIS
EASTERN DIVISION**

BYRON GLENN WILLIS, individually and on behalf of the class defined herein,)	
)	
)	08 C 3238
Plaintiff,)	Judge Kendall
)	Magistrate Judge Mason
vs.)	
)	
ELITE RECOVERY SERVICES, INC.,)	
)	
Defendant.)	

PLAINTIFF'S FIRST AMENDED COMPLAINT – CLASS ACTION

MATTERS COMMON TO MULTIPLE CLAIMS

INTRODUCTION

1. Plaintiff Byron Glenn Willis brings this action to secure redress from unlawful credit and collection practices engaged in by defendant Elite Recovery Services, Inc. Plaintiff alleges violation of the Fair Debt Collection Practices Act, 15 U.S.C. §1692 et seq. (“FDCPA”), and state law.

2. The FDCPA broadly prohibits unfair or unconscionable collection methods; conduct which harasses, oppresses or abuses any debtor; and any false, deceptive or misleading statements, in connection with the collection of a debt; it also requires debt collectors to give debtors certain information. 15 U.S.C. §§1692d, 1692e, 1692f and 1692g.

VENUE AND JURISDICTION

3. This Court has jurisdiction under 15 U.S.C. §1692k (FDCPA), 28 U.S.C. §1331 (general federal question), 28 U.S.C. §1337 (interstate commerce), and 28 U.S.C. §1367 (supplemental jurisdiction).

4. Venue and personal jurisdiction in this District are proper because:
a. Defendant's collection communications and activities impacted plaintiff within this District;

b. Defendant does business within this District.

PARTIES

5. Plaintiff Byron Glenn Willis is an individual who resides in the Northern District of Illinois.

6. Defendant Elite Recovery Services, Inc. is a New York corporation that does business in Illinois. Its registered agent and office are Lexis Document Solutions, Inc., 801 Adlai Stevenson Dr., Springfield, IL 62703.

7. Defendant Elite Recovery Services, Inc. is engaged in the business of purchasing charged-off consumer debts and enforcing the debts against the consumers.

8. Defendant Elite Recovery Services, Inc. pays an average of less than ten cents on the dollar for the debts it purchases.

9. Defendant Elite Recovery Services, Inc. regularly uses the mails and telephones in conducting its business.

10. Defendant Elite Recovery Services, Inc. has been the plaintiff in more than 1,000 lawsuits filed in Illinois seeking to collect consumer debts.

11. Because the purported obligations were originally owed to other entities and were charged off prior to purchase, Elite Recovery Services, Inc. is a "debt collector" as defined in the FDCPA.

12. Defendant Elite Recovery Services, Inc. is a licensee under the Illinois Collection Agency Act.

FACTS

13. On or about April 4, 2008, Elite Recovery Services, Inc. filed suit against plaintiff Byron Glenn Willis in the Circuit Court of Cook County to collect a purported credit card debt which was alleged to have been originally owed to Household/Orchard Bank. The complaint in Case No. 08 M1 127418 is attached as Appendix 1. It consisted of a one page complaint, a one page affidavit (Exhibit A), an unsigned, purported contract (Exhibit B), and a one page purported

“statement of account” (Exhibit C).

14. The alleged debt was incurred for personal, family or household purposes.

15. No assignment conveying the purported debt to Elite Recovery Services, Inc. was attached to the complaint.

16. The “statement of account” (Appendix 1, Exhibit C) was made to appear as if it had been sent to the putative debtor prior to suit, so as to give rise to an account stated. It bore a date prior to the filing of suit, contained a direction to “Mail Payments To” a specified address, and contained a notice required by the Fair Debt Collection Practices Act on correspondence, but not pleadings.

17. In fact, the “statement of account” (Appendix 1, Exhibit C) was not sent to Byron Glenn Willis prior to the filing of suit, but was only an exhibit to the complaint.

18. The purpose and effect of the “statement of account” is to falsely represent that the document was sent to the putative debtor and not objected to.

USE OF “STATEMENT OF ACCOUNT”

19. The “statement of account” is a document regularly attached by Elite Recovery Services, Inc. to collection complaints. Other examples are attached as Appendices 2-9.

20. On information and belief, the “statement of account” is only provided to putative debtors as an exhibit to the complaint and not mailed to putative debtors.

COUNT I – FDCPA – CLASS CLAIM

21. Plaintiff incorporates paragraphs 1-20.

VIOLATION ALLEGED

22. The “statement of account” violates the FDCPA as constituting a false representation or means in connection with the collection of any debt (§1692e), a false representation of the “character” of any debt (§1692e(2)(A)), and use of any false representation to collect or attempt to collect any debt or to obtain information concerning a consumer (§1692e(10)).

CLASS ALLEGATIONS

23. Plaintiff brings this claim on behalf of a class, consisting of (a) all natural persons with Illinois addresses (b) with respect to whom a lawsuit was filed with Elite Recovery Services, Inc. as plaintiff (c) attaching a “statement of account” in the form in Appendix 1, Exhibit C, (d) which document was not sent to the addressee prior to the filing of suit (e) where the lawsuit was filed or served during a period beginning on a date one year prior to the filing of this action and ending 20 days after the filing of this action.

24. The class is so numerous that joinder is impracticable.

25. There are more than 100 natural persons with Illinois addresses with respect to whom a lawsuit was filed with Elite Recovery Services, Inc. as plaintiff, attaching a “statement of account” in the form in Appendix 1, Exhibit C, which document was not sent to the addressee prior to the filing of suit, where the lawsuit was filed or served during a period beginning on a date one year prior to the filing of this action and ending 20 days after the filing of this action.

26. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether the “statement of account” violates the FDCPA.

27. Plaintiff’s claim is typical of the claims of the class members. All are based on the same factual and legal theories.

28. Plaintiff will fairly and adequately represent the interests of the class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.

29. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible. Congress intended that the class action be a principal enforcement mechanism for the FDCPA.

WHEREFORE, plaintiff requests that the Court enter judgment in favor of plaintiff

and the class and against defendant for:

- a. Statutory damages;
- b. Attorney's fees, litigation expenses and costs of suit;
- c. Such other or further relief as the Court deems proper.

COUNT II – FDCPA – INDIVIDUAL CLAIM

30. Plaintiff incorporates paragraphs 1-20.

31. Elite Recovery Services, Inc. is a "collection agency" as defined in the Illinois Collection Agency Act, 225 ILCS 425/1 et seq., as amended effective January 1, 2008.

32. Effective January 1, 2008, "collection agency" in 225 ILCS 425/2 was defined to include "any person who, in the ordinary course of business, regularly, on behalf of himself or herself or others, engages in debt collection." (Emphasis added).

33. In addition, 225 ILCS 425/2.02 now defines "collection agency" to mean "any person, association, partnership, corporation, or legal entity who, for compensation, either contingent or otherwise, or for other valuable consideration, offers services to collect an alleged delinquent debt."

34. Finally, 225 ILCS 425/3 was amended to provide that "[a] person, association, partnership, corporation, or other legal entity acts as a collection agency when he or it: ... (d) [b]uys accounts, bills or other indebtedness and engages in collecting the same...."

Previously 225 ILCS 425/3 had provided that one was a "collection agency" if one "[b]uys accounts, bills or other indebtedness with recourse and engages in collecting the same...."

35. The purpose of the additions and changes to the Illinois Collection Agency Act quoted above was to bring within the definitions entities such as Elite Recovery Services, Inc. which purchase delinquent debts for their own account and collect them.

36. There is a substantial problem with debt buyers suing on debts that they do not own and have no right to sue on.

37. There are multiple reported cases in which debtors have been subjected to

litigation because they “settled” with A and then B claimed to own the debt. Smith v. Mallick, 514 F.3d 48 (D.C. Cir. 2008) (commercial debt purchased and resold by debt buyer, debt buyer [possibly fraudulently] settles debt it no longer owns, settlement held binding because notice of assignment not given, but obligor subjected to litigation as result). See also, Miller v. Wolpoff & Abramson, LLP, 1:06-CV-207-TS, 2008 U.S. Dist. LEXIS 12283 (N.D. Ind., Feb. 19, 2008), where a debtor complained he had been sued twice on the same debt; Dornhecker v. Ameritech Corp., 99 F. Supp. 2d 918, 923 (N.D. Ill. 2000), where the debtor claimed he settled with one agency and was then dunned by a second for the same debt, and Northwest Diversified, Inc. v. Desai, 353 Ill.App.3d 378, 818 N.E.2d 753 (1st Dist. 2004), where a commercial debtor paid the creditor only to be subjected to a levy by a purported debt buyer.

38. In Wood v. M&J Recovery LLC, CV 05-5564, 2007 U.S. Dist. LEXIS 24157 (E.D. N.Y., Apr. 2, 2007), a debtor complained of multiple collection efforts by various debt buyers and collectors on the same debt, and the defendants asserted claims against one another disputing the ownership of the portfolio involved. Shekinah alleged that it sold a portfolio to NLRS, that NLRS was unable to pay, that the sale agreement was modified so that NLRS would only obtain 1/5 of the portfolio, and that the 1/5 did not include the plaintiff’s debt. Portfolio claimed that it and not Shekinah is the rightful owner of the portfolio.

39. In Associates Financial Services Co. v. Bowman, Heintz, Boscia & Vician, P.C., IP 99-1725-C-M/S, 2001 U.S. Dist. LEXIS 7874, *9-12 (S.D. Ind., Apr. 25, 2001), later opinion, 2004 U.S. Dist. LEXIS 6520 (S.D. Ind., Mar. 31, 2004), allegations were made that a creditor had continued to collect accounts allegedly sold to a debt buyer.

40. Courts have also dismissed numerous collection and foreclosure lawsuits filed in the names of entities that did not own the purported debts. In re Foreclosure Cases, 1:07CV2282 and 14 others, 2007 U.S. Dist. LEXIS 84011, 2007 WL 3232430 (N.D. Ohio, Oct. 31, 2007); In re Foreclosure Cases, 07-cv-166 and 18 others, 2007 U.S. Dist. LEXIS 90812 (S.D. Ohio, Nov. 27, 2007); In re Foreclosure Cases, 521 F. Supp. 2d 650 (S.D. Ohio 2007); In re

Foreclosure Cases, 07-cv-166 and 14 others, 2007 U.S. Dist. LEXIS 95673 (S.D. Ohio, Dec. 27, 2007); NovaStar Mortgage, Inc. v. Riley, 3:07-CV-397, 2007 U.S. Dist. LEXIS 86216 (S.D. Ohio, Nov. 21, 2007); NovaStar Mortgage, Inc. v. Grooms, 3:07-CV-395, 2007 U.S. Dist. LEXIS 86214 (S.D. Ohio, Nov. 21, 2007); HSBC Bank USA v. Rayford, 3:07-CV-428, 2007 U.S. Dist. LEXIS 86215 (S.D. Ohio, Nov. 21, 2007); Everhome Mtge. Co. v. Rowland, 2008 Ohio 1282; 2008 Ohio App. LEXIS 1103 (Ohio App., Mar. 20, 2008) (judgment for plaintiff reversed because it failed to introduce assignment or establish that it was the holder of the note and mortgage); Deutsche Bank National Trust Co. v. Castellanos, 277/07, 2008 NY Slip Op 50033U; 18 Misc. 3d 1115A; 2008 N.Y. Misc. LEXIS 44; 239 N.Y.L.J. 16 (Kings Co., N.Y., Sup. Ct., Jan. 14, 2008); HSBC Bank USA, N.A. v. Valentin, 15968/07, 2008 NY Slip Op 50164U; 14 Misc. 3d 1123A; 2008 N.Y. Misc. LEXIS 229 (Kings Co., N.Y., Sup. Ct., Jan. 30, 2008); HSBC Bank USA, N.A. v. Cherry, 21335/07, 2007 NY Slip Op 52378U; 18 Misc. 3d 1102A; 2007 N.Y. Misc. LEXIS 8279; 239 N.Y.L.J. 2 (Kings Co., N.Y. Sup. Ct., Dec. 17, 2007); Deutsche Bank National Trust Co. v. Castellanos, 15 Misc. 3d 1134A; 841 N.Y.S.2d 819 (Kings. Co., N.Y., Sup. Ct. 2007).

41. Debt buyer American Acceptance filed a lawsuit alleging that a broker of charged-off debts sold it debts to which it did not have title. American Acceptance Co. v. Goldberg, 2:08cv9 (N.D. Ind.). Another debt buyer, Hudson & Keyse, filed suit alleging that the same debt broker obtained information about consumer debts owned by Hudson & Keyse and used the information to try to collect the debts for its own account, even though it didn't own them. Hudson & Keyse, LLC v. Goldberg & Associates, LLC, 07-81047-civ (S.D. Fla., filed Nov. 5, 2007). A similar suit, alleging that the broker resold accounts it did not own, was filed by Old National Bank, Old National Bank v. Goldberg & Associates, 9:08-cv-80078-DMM (S.D. Fla., Jan. 24, 2008). The same debt broker is accused in another complaint of selling 6,521 accounts totaling about \$40 million face value which it did not own. RMB Holdings, LLC v. Goldberg & Associates, LLC, 3:07-cv-00406 (E.D. Tenn., filed Oct. 29, 2007). Other debt buyers have voiced similar complaints. "Florida Broker Faces Multiple Lawsuits," Collections & Credit Risk, April

2008, p. 8.

42. In a related abuse, debt buyers would “purchase” debts with minimal information about the debtor and then try to “collect” them from anyone with a similar name. In 2004, the Federal Trade Commission shut down a debt buyer called CAMCO headquartered in Illinois. The following is from a press release issued by the FTC in connection with that case:

... In papers filed with the court, the agency charged that as much as 80 percent of the money CAMCO collects comes from consumers who never owed the original debt in the first place. Many consumers pay the money to get CAMCO to stop threatening and harassing them, their families, their friends, and their co-workers.

According to the FTC, CAMCO buys old debt lists that frequently contain no documentation about the original debt and in many cases no Social Security Number for the original debtor. CAMCO makes efforts to find people with the same name in the same geographic area and tries to collect the debt from them – whether or not they are the actual debtor. In papers filed with the court, the FTC alleges that CAMCO agents told consumers – even consumers who never owed the money – that they were legally obligated to pay. They told consumers that if they did not pay, CAMCO could have them arrested and jailed, seize their property, garnish their wages, and ruin their credit. All of those threats were false, according to the FTC.... (<http://www.ftc.gov/opa/2004/12/camco.htm>).

43. In order to protect Illinois residents against this sort of abuse, the Illinois Collection Agency Act (“ICAA”) was amended effective January 1, 2008 to define debt buyers as “collection agencies.” This makes applicable the special assignment requirements in ICAA §8b, 225 ILCS 425/8b. Illinois courts had held prior to the amendment that a party that was required to but did not have such an assignment does not have a valid claim and that the defendant in such a case is entitled to judgment. Business Service Bureau, Inc. v. Webster, 298 Ill. App. 3d 257; 698 N.E.2d 702 (4th Dist. 1998).

44. Section 8b of the ICAA provides:

Sec. 8b. An account may be assigned to a collection agency for collection with title passing to the collection agency to enable collection of the account in the agency's name as assignee for the creditor provided:

(a) The assignment is manifested by a written agreement, separate from and in addition to any document intended for the purpose of listing a debt with a collection agency. The document manifesting the assignment shall specifically state and include:

(i) the effective date of the assignment; and

(ii) the consideration for the assignment.

(b) The consideration for the assignment may be paid or given either before or after the effective date of the assignment. The consideration may be contingent upon the settlement or outcome of litigation and if the claim being assigned has been listed with the collection agency as an account for collection, the consideration for assignment may be the same as the fee for collection.

(c) All assignments shall be voluntary and properly executed and acknowledged by the corporate authority or individual transferring title to the collection agency before any action can be taken in the name of the collection agency.

(d) No assignment shall be required by any agreement to list a debt with a collection agency as an account for collection.

(e) No litigation shall commence in the name of the licensee as plaintiff unless: (i) there is an assignment of the account that satisfies the requirements of this Section and (ii) the licensee is represented by a licensed attorney at law. . . .

45. Furthermore, the assignment must be attached to the complaint. Candice Co. v. Ricketts, 281 Ill.App.3d 359, 362, 666 N.E.2d 722 (1st Dist. 1996).

46. Finally, the assignee is required “in his or her pleading on oath allege that he or she is the actual bona fide owner thereof, and set forth how and when he or she acquired title....” 735 ILCS 5/2-403(a).

47. Defendant Elite Recovery Services, Inc. regularly files lawsuits on debts it claims to have purchased without having an assignment that complies with §8b of the Collection Agency Act, and therefore, without a valid claim.

48. Defendant knows or should know it has no valid claim, but files suit anyway because consumers are unlikely to realize the fact.

49. The filing and prosecution of collection lawsuits notwithstanding a known defense, in the hope that the consumer will not raise the defense, is both a deceptive collection practice, in violation of 15 U.S.C. §§1692e, 1692e(2), 1692e(5), and 1692e(10), and an unfair collection practice, in violation of 15 U.S.C. §1692f.

50. Since Kimber v. Federal Financial Corp., 668 F. Supp. 1480, 1488 (M.D.

Ala. 1987), “bringing a lawsuit to which there appears to exist a complete defense” in the hope that the consumer will not realize it exists and will default or pay has been a violation of the FDCPA.

51. Section 1692e provides:

§ 1692e. False or misleading representations [Section 807 of P.L.]

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section: . . .

(2) The false representation of--

(A) the character, amount, or legal status of any debt; . . .

(5) The threat to take any action that cannot legally be taken or that is not intended to be taken. . . .

(10) The use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer. . . .

52. Section 1692f provides:

§ 1692f. Unfair practices [Section 808 of P.L.]

A debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt. . . .

WHEREFORE, the Court should enter judgment in favor of plaintiff and against defendant for:

- (1) Statutory damages;**
- (2) Actual damages;**
- (3) Attorney’s fees, litigation expenses and costs of suit;**
- (4) Such other and further relief as the Court deems proper.**

COUNT III – ILLINOIS COLLECTION AGENCY ACT – INDIVIDUAL CLAIM

53. Plaintiff incorporates paragraphs 1-20 and 31-52.

54. Defendant violated 225 ILCS 425/8b by filing suit without an assignment

in the form specified therein.

55. Defendant violated the following provisions of 225 ILCS 425/9:

... (20) Attempting or threatening to enforce a right or remedy with knowledge or reason to know that the right or remedy does not exist. ...

56. A private right of action exists for violation of the ICAA. Sherman v. Field Clinic, 74 Ill. App. 3d 21, 392 N.E.2d 154 (1st Dist. 1979).

57. Plaintiff was damaged as a result.

WHEREFORE, plaintiff requests that the Court grant the following relief in favor of plaintiff and against defendant:

- a. Compensatory, punitive and nominal damages;
- b. Costs;
- c. Such other and further relief as is appropriate.

s/ Daniel A. Edelman
Daniel A. Edelman

Daniel A. Edelman
Cathleen M. Combs
James O. Latturner
Cassandra P. Miller
EDELMAN, COMBS, LATTURNER & GOODWIN, LLC
120 S. LaSalle Street, Suite 1800
Chicago, Illinois 60603
(312) 739-4200
(312) 419-0379 (FAX)

JURY DEMAND

Plaintiff demands trial by jury.

s/ Daniel A. Edelman
Daniel A. Edelman

NOTICE OF LIEN

Please be advised that we claim a lien upon any recovery herein for 1/3 or such amount as a court awards.

s/ Daniel A. Edelman
Daniel A. Edelman

Daniel A. Edelman
EDELMAN, COMBS, LATTURNER & GOODWIN, LLC
120 S. LaSalle Street, Suite 1800
Chicago, Illinois 60603
(312) 739-4200
(312) 419-0379 (FAX)

CERTIFICATE OF SERVICE

I, Daniel A. Edelman, hereby certify that on July 17, 2008, I caused the foregoing **Plaintiff's First Amended Complaint – Class Action** to be filed electronically using the Court's CM/ECF system which will send notice to the following:

Todd P. Stelter (tstelter@hinshawlaw.com)
HINSHAW & CULBERTSON LLP
222 North LaSalle Street
Suite 300
Chicago, IL 60601
(312) 704-3000
(312) 704-3001 (FAX)

s/ Daniel A. Edelman
Daniel A. Edelman

Daniel A. Edelman
Cathleen M. Combs
James O. Lattner
Cassandra P. Miller
EDELMAN, COMBS, LATTNER & GOODWIN, LLC
120 S. LaSalle Street, Suite 1800
Chicago, Illinois 60603
(312) 739-4200
(312) 419-0379 (FAX)

APPENDIX 1

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

ELITE RECOVERY SERVICES S/I/I TO) Case No.	08 M 1 127418
HOUSEHOLD/ORCHARD BANK) Contract	
Plaintiff,)	
vs.) Amount Claimed \$1,101.77	
BYRON GLENN WILLIS) Plus attorney fees and costs	
Defendant(s)) Return Date: MAY 08 2008	

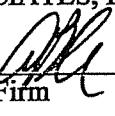
VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I/I TO HOUSEHOLD/ORCHARD BANK, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), BYRON GLENN WILLIS , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) BYRON GLENN WILLIS , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), BYRON GLENN WILLIS , HOUSEHOLD/ORCHARD BANK , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$1,101.77, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I/I TO HOUSEHOLD/ORCHARD BANK, prays judgment be entered in its favor and against the Defendant(s), BYRON GLENN WILLIS , in the amount of \$1,101.77, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218596

EXHIBIT A

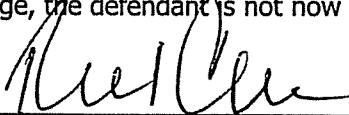
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

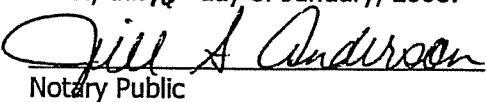
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, HOUSEHOLD/ORCHARD BANK transmitted certain electronic data pertaining to the particulars of the indebtedness of WILLIS, BYRON GLENN. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of WILLIS, BYRON GLENN (SSN# XXX-XX- 8395) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of HOUSEHOLD/ORCHARD BANK, the original creditor of the indebtedness of WILLIS, BYRON GLENN set forth above, pursuant to a valid purchase agreement.
7. I affirm that WILLIS, BYRON GLENN is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of WILLIS, BYRON GLENN.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 16th day of January, 2008.



Jill S. Anderson
Notary Public

My Commission Expires:

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 20 11

Ref#: 770263

EXHIBIT B

Household Bank®

CARDMEMBER AGREEMENT AND DISCLOSURE STATEMENT

Please keep this with your important papers.

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The changes highlighted in blue herein are effective with the first day of your billing cycle.

AC1819 (7/03)

That ends in November 2003. These changes will apply to new and existing balances on your Account.

AGREEMENT TO TERMS AND DEFINITIONS

This Cardmember Agreement and Disclosure Statement, the enclosed document with "Important Information Regarding Your Account", and any amendments to them are collectively the "Agreement" that governs the open end line of credit we have established for you (your Account). "You" and "Your" refer to all persons who applied for the Account. "We", "us" and "our" refer to Household Bank (SB), N.A. "Card" means any credit card issued to you under this Agreement. You and we are bound by this Agreement from the date of your first transaction. You may cancel your account before using it without paying any fees.

You agree to use your Account only for personal, family, household, or charitable purposes. You agree not to use your Account to make payments to us or to any of our affiliates. You agree to only use your Account for valid and lawful purposes and may be required to reimburse us and either MasterCard International Incorporated or Visa International for all resulting amounts and expenses.

PROBEM TO PAY

You promise to pay according to the terms of this Agreement, for: (A) credit we extend to you or to anyone you authorize to use your Account; (B) finance charges, late charges, over limit charges and administrative charges (e.g. for research, returned checks, etc.) provided in this Agreement; and (C) collection costs and attorney fees to the extent permitted by applicable law.

If your Account is a joint account, each joint accountholder is jointly and individually responsible for all amounts due under this Agreement regardless of any divorce or other legal proceedings or any agreement that may affect liability between you. If either joint accountholder denies liability for amounts owed we may close your account. If we do, you must continue to pay according to the terms of this Agreement, but you will not be held to make new charges on your account.

REGISTING YOUR ACCOUNT

You can access your Account using your Card or by other means approved by us which may include cash advance transactions. Cash advances include all advances (such as purchasing a money order, traveler's check, cash or bolted or lottery ticket) as determined by us. We may limit the dollar amount and/or frequency of any type of transaction without notice to you.

YOUR CREDIT LIMIT

We will advise you of your credit limit, which may change from time to time. You agree not to allow your unpaid balance to exceed your credit limit. Your unpaid balance includes finance charges and other charges. We may set a separate credit limit for cash advance transactions. We are not required to extend credit if you have exceeded your credit limit or if the amount requested would cause you to exceed your credit limit. If you exceed your credit limit you agree to pay us that excess amount immediately. Your available credit may not reflect your payments for up to 14 days.

PAYOUT

You must pay at least the Minimum Payment by the Payment Due Date. The Payment Due Date will be determined by us but will be at least 20 days after the close of your billing cycle. You may pay more than the Minimum Payment and current may pay the entire amount due (the New Balance) at any time. Your Minimum Payment will be rounded up to the next whole dollar. Your Minimum Payment each billing cycle is equal to the greater of (1) 2% of the New Balance, or (2) \$15 (or the New Balance if it is less than \$15). At our option, we may add ...

Immediately preceding PAYMENT paragraphs is replaced with the following:

PAYMENT
Each statement you receive from us will identify a Minimum Payment and Current Payment Due. The Minimum Payment is calculated as follows:

- (1) If your New Balance is not more than \$15, your Minimum Payment is the New Balance.

(2) If your New Balance is more than \$15, your Minimum Payment is the greater of:

- 3% of the New Balance shown on your statement, or
- \$15

The Current Payment Due is the sum of:

- Your Minimum Payment, and
- the greater of any amount past due, or any overlimit amount.

An overlimit amount is the amount by which your New Balance exceeds your credit limit. Your Minimum Payment and Current Payment Due will be rounded up to the nearest dollar, unless doing so will cause the resulting value to exceed the New Balance.

You must pay at least the Current Payment Due in time to be credited to your Account by the Payment Due Date, and failure to do so constitutes a default of this Agreement. If you do not pay at least the Minimum Payment and any amount past due in time to be credited to your Account by the Payment Due Date, you may be assessed a late payment fee. Instructions for making payments are on your billing statement. For a payment to be credited to your Account as of a particular day, we must receive your payment by the date and time and in the manner specified in these instructions. The Payment Due Date will be determined by us but will be at least 20 days after the close of your billing cycle (the "Statement Date"). You must pay any overlimit or past due amount immediately. You may pay more than the Current Payment Due and may pay the entire New Balance at any time.

All payments must be in U.S. dollars. If you pay by mail it must be sent to the address specified on your billing statement. If you pay by negotiable instrument, such as a money order or check, it must be in a form that is acceptable to us and must be drawn on a U.S. financial institution. Disputed payments, including those marked "Payment in Full" or otherwise restrictive, endorsed, must be sent to the address for written inquiries shown on your statement. We can accept such payments, and any that are late or partial, without waiving your rights under this Agreement. If your bank returns your check for insufficient or encroachable funds, you authorize us to collect it electronically via aACH transaction.

You may request a change to your billing cycle date no more than once a year. You agree that changes based on your request may shorten any Grace Period you may have or increase the time period for which you pay periodic Finance Charges.

APPLICATION OF PAYMENTS

Your payments will be applied as we determine, and may change from time to time, without notice.

ANNUAL PERCENTAGE RATES AND PERIODIC RATES

FOR VARIABLE RATE ACCOUNTS

The Daily Periodic Rate used to determine your periodic Finance Charges will be a variable rate which may change. The Spread, Annual Percentage Rate ("APR"), Daily Periodic Rate, and minimum rate of finance charge for the variable, customary APR for credit card purchases, balance transfers, and cash advances, and the variable Default APR for credit card purchases, balance transfers, and cash advances, and the fixed Default APR are indicated on the enclosed document entitled "Important Information Regarding Your Account". We calculate the APR by adding the index to the applicable spread (explained on the enclosed document entitled "Important Information Regarding Your Account"). Different types of transactions may have different APRs. The Daily Periodic Rate is the corresponding APR divided by 365.

ANNUAL PERCENTAGE RATES AND PERIODIC RATES FOR FIXED RATE ACCOUNTS

The Daily Periodic Rate used to determine your periodic Finance Charges will be a fixed rate. The Annual Percentage Rate ("APR") and corresponding Daily Periodic Rate for the fixed Customary APR for credit card purchases, balance transfers, and cash advances, and the fixed Default APR are indicated on the enclosed document entitled "Important Information Regarding Your Account". Different types of transactions may have different APRs. The Daily Periodic Rate is the corresponding APR divided by 365.

MINIMUM FINANCE CHARGE

There will be a Minimum FINANCE CHARGE of \$20 for each billing cycle. In which a periodic Finance Charge is payable. Any Minimum Finance Charge may increase the actual Annual Percentage Rate on your Account.

ANNUAL FEE

The enclosed document entitled "Important Information Regarding Your Account" indicates whether or not your Account is subject to an Annual Fee. If your Account has an Annual Fee, you agree to pay a non-refundable Annual Fee for each year your Account is open or closed with an amount to be set by us from time to time. The Annual Fee compensates Household Bank, in part, for cardmember services provided or made available to you throughout the membership year which includes, but is not limited to, the right of the cardmember to access customer service staff, the right of the cardmember to withhold payment of disputed charges, and the processing and mailing of the monthly billing statement. You agree that the Annual Fee will be charged to your Account.

LATE CHARGE/EXTRA PAYMENT FEE

We will add a late charge or late payment fee to your Account for each billing cycle you fail to make a Minimum Payment in time to be credited to your Account by the Payment Due Date. This late charge or late payment fee is \$35.

RETURNED CHECK/CHARGE/RETURNED PAYMENT FEE

We will add a fee to your Account each time a credit card check (a convenience check, balance transfer check, electronic check, etc.) is returned unsatisfied by us for any reason. This fee is \$35.

FOR VARIABLE RATE ACCOUNTS

The Daily Periodic Rate used to determine your periodic Finance Charges will be a variable rate which may change. The Spread, Annual Percentage Rate ("APR"),

Customary APR for credit card purchases, balance transfers, and cash advances, and the variable Default APR for credit card purchases, balance transfers, and cash advances, and the fixed Default APR are indicated on the enclosed document entitled "Important Information Regarding Your Account". Different types of transactions may have different APRs. The Daily Periodic Rate is the corresponding APR divided by 365.

RESEARCH CHARGE

You agree to pay \$7 for each such slip copy you request and \$5 for each statement copy you request.

CHANGE OF TERMS (INCLUDING FINANCE CHARGES)

WE MAY CHANGE OR TERMINATE ALL OR ANY PART OF THIS AGREEMENT OR ADD NEW TERMS AT ANY TIME, INCLUDING WITHOUT LIMITATION ADDING OR INCREASING PERIODIC PAYMENT AND INCREASING YOUR FINANCE CHARGE, OR CHANGING THE RATE OR AMOUNT OF BALANCE UPON WHICH FINANCE CHARGES ARE ASSESSED. WRITTEN NOTICE WILL BE PROVIDED TO YOU WHEN REQUIRED BY APPLICABLE LAW. UNLESS OTHERWISE STATED, CHANGES APPLY TO BOTH NEW AND OUTSTANDING BALANCES.

DEFINITION AND TERMINATION OF AGREEMENT

You will be in default under this Agreement if: (a) you fail to make at least the Minimum Payment in time to be credited to your Account by the Payment Due Date; (b) you violate any other provision of this Agreement; (c) you die; (d) you

from third parties, including credit reporting agencies, which publishes a serious delinquent or charge-off with other creditors; (f) you move out of the U.S. or provide us with a new U.S. mailing address; (h) you exceed your credit limit; (i) my account, or (j) my credit card is returned unpaid by your bank or other financial institution for failure to cash your check or return unpaid by us. Upon default, we have the right to close your Account, to terminate or suspend your credit privileges under this Agreement, to change the terms of your Account and this Agreement, to require you to pay your entire Account balance including all accrued but unpaid charges immediately, and to sue you for what you owe. If you do not pay us, our account balance will continue to accrue Finance Charges and fees until paid in full and will remain subject to all the terms and conditions of this Agreement. If we sue you, or if we hire a third party to collect your Account balance, you will pay our costs, reasonable attorney's fees and other collection costs related to the default to the extent permitted by law in the state in which you reside, and we will apply your payments first to attorneys' fees and other costs and then to principal and unpaid Finance Charges.

Page 7 of 10

Some purchases will require our prior authorization and you may be asked by the merchant to provide identification. If any part of the authorization system is not working, we may not be able to authorize a transaction, even if you have sufficient available credit. We will not be liable to you if any of these events happen. We are not responsible for the refusal of any merchant to accept or honor your Card.

CARD RETIREMENT

Card purchases will require our prior authorization and you may be asked by the merchant to provide identification. If any part of the authorization system is not working, we may not be able to authorize a transaction, even if you have sufficient available credit. We will not be liable to you if any of these events happen. We are not responsible for the refusal of any merchant to accept or honor your Card.

CARD CANCELLATION

We can close your Account, terminate or suspend your credit privileges or reduce your credit limit at any time and for any reason, subject to the requirements of applicable law. Your Account balance will continue to accrue Finance Charges and fees until paid in full and will remain subject to all the terms and conditions of this Agreement. You agree to destroy your Card(s) and any unused credit card privileges. We will not honor any credit card check written on your Account or authorize any transactions after your Account has been closed or your credit card closed.

CLOSING YOUR ACCOUNT

You can cancel or close your Account by writing to us at P.O. Box 8022, Salinas, CA 93228. Your notice becomes effective within five days after we receive it. If you cancel your Account, you must immediately pay everything you owe us, including any amounts owed but not yet billed to you. If you do not pay us, your account balance will continue to accrue Finance Charges and other fees and will remain subject to all the terms and conditions of this Agreement. You also agree to destroy your Card(s) and any unused credit card checks. We will not honor any credit card check written on your Account or authorize any transactions after your Account is closed.

LIABILITY FOR UNAUTHORIZED USE

You should retain copies of all charge slips until you receive your statement, at which time you should verify that the charges are true and the amounts debited are correct. You may be liable for the unauthorized use of your credit card, including any amounts owed but not yet billed to you. If you do not pay us, your account balance will continue to accrue Finance Charges and other fees and will remain subject to all the terms and conditions of this Agreement. You will be liable for unauthorized use. Notification must be given by writing us at P.O. Box 8022, Salinas, CA 93228 or calling us at the telephone number listed on your billing statement. You will not be liable for any unauthorized use of your credit card account when you notify us immediately at the phone number or address above. In any case, your liability for unauthorized use of your credit card will not exceed \$50.

CREDIT

We are extending you an unsecured line of credit. We therefore make no security interest that might arise under this Agreement due to language in other loan agreements you may have with us.

LOST OR STOLEN CREDIT CARD CHECKS

You agree to notify us immediately if any credit card checks are lost or stolen. You may notify us by calling (800) 305-6500.

CHANGE OF NAME, ADDRESS, TELEPHONE NUMBER OR EMPLOYMENT

You agree to give us prompt notice of any change in your name, mailing address, telephone number or place of employment.

STOP PAYMENT

We will add a \$25 fee to the cash advance balance each time a payment of a credit card check is stopped at your request. You may stop payment on a credit card check by notifying us in writing at P.O. Box 8022, Salinas, CA 93228 or by calling us at the telephone number listed on the billing statement. When you write, include the number, payee, and date of the credit card check on which payment is to be stopped. If you call, you must confirm the call in writing within 14 days. A written stop payment will remain in effect for six months unless renewed in writing.

FORBIDDEN TRANSACTIONS

FOR MASTERCARD® ACCOUNTS

If you effect a transaction with your MasterCard card in a currency other than U.S. dollars, MasterCard International Incorporated will convert the charge into a U.S. dollar amount. MasterCard International will use its currency conversion procedures, which is disclosed to institutions that issue MasterCard® cards. Currently, the currency conversion rate used by MasterCard International to determine the transaction amount in U.S. dollars for such transactions is generally either a government-mandated rate or a wholesale rate determined by MasterCard International for the processing cycle in which the transaction is processed, increased by an adjustment factor established from time to time by MasterCard International. The currency conversion rate used by MasterCard International on the processing date may differ from the rate that would have been used on the purchase date or cardholder statement posting date.

FOR VISA® ACCOUNTS

If you incur a charge in a foreign currency, the charge will be converted by Visa International into a U.S. dollar amount. Visa International will use the procedures set forth in its Operating Regulations in effect at the time that the transaction is processed. Currently, these Regulations provide that the currency conversion rate to be used is either (1) a wholesale market rate or (2) a government-mandated rate in effect one day prior to the processing date, increased by one percent in each case. Visa retains this one percent as compensation for performing the currency conversion service. The currency conversion rate in effect on the processing date may differ from the rate in effect on the transaction date or the posting date.

APPLICABLE LAW

This Agreement and your Account will be governed by federal law and the laws of the state of Nevada, whether or not you live in Nevada and whether or not your Account is used outside Nevada. This Agreement is entered into in Nevada and all credit under this Agreement will be extended from Nevada.

ASSIGNMENT OF ACCOUNT

We may sell, assign or transfer your Agreement and Account or any portion thereof without notice to you. You may not sell, assign or transfer your account.

CERTAIN PRIVATE PLACEMENT

You agree that from time to time we may receive credit information concerning you from others, such as brokers, other lenders, and credit reporting agencies, and that we may use this information to cancel or suspend your credit privileges under this Agreement even if you are not in default with us. You agree that the Department of Motor Vehicles may release your residence address to us, should it become necessary to locate you. You agree that our supervisory personnel may listen and record telephone calls between you and our representatives in order to evaluate the quality of our service to you and to other cardholders. For additional information regarding our privacy practices, please refer to our Privacy Statement previously provided to you.

INFORMATION SHARING WITH AFFILIATES

You agree that we may share information we receive about your transactions and experiences with you ("Experience Information") with persons related to us by common ownership or affiliation with us by corporate control ("Affiliates"). Our Affiliates may use this information to determine if you qualify for additional offers of credit. You may prohibit the sharing of Credit Information with our Affiliates by writing to us at P.O. Box 8022, Salinas, CA 93228 and including the name, address, social security number, signature and account number (if applicable), for each person making the election. Your request will not apply to the sharing of Experience Information.

CREDIT REPORTING

If you fail to fulfill the terms of this Agreement, a negative report reflecting on your credit record may be submitted to a credit reporting agency by

inaccurate, you may notify us and request us to correct the inaccurate information after confirmation of the alleged error is reported to any credit reporting agency by writing to us at P.O. Box 8022, Salinas, CA 93228.

WAIVER

We may choose to delay enforcing or waive any of our rights under this Agreement in certain situations. We can delay enforcing or waive any of our rights without affecting our other rights. If we make a right, we do not thereby waive the same right in other situations.

UPDATED FINANCIAL AND OTHER INFORMATION

Upon request, you agree to promptly give us accurate financial and other information about yourself.

SEVERABILITY

If any provision of this Agreement is finally determined to be valid or unenforceable under any law, rule or regulation, all other provisions of this Agreement will remain valid and enforceable.

ARBITRATION

You agree any claim, dispute, or controversy (whether based upon contract, tort, intentional or otherwise; constitution; statute; common law; or equity and whether pre-existing, present, or future), including initial claims, counter-claims, cross-claims and third party claims, arising from or relating to this Agreement or the relationships which result from this Agreement, including the validity or enforceability of this arbitration clause, any part thereof or the entire Agreement ("Claim"), shall be resolved, upon the election of you or us, by binding arbitration pursuant to this arbitration provision and the applicable rules or procedures of the arbitration administrator selected at the time the Claim is filed. The party initiating the arbitration proceeding shall have the right to select one of the following three arbitration administrators: the National Arbitration Forum ("NAF"), the American Arbitration Association ("AAA") or JAMS. The arbitrator shall be a lawyer with more than ten years experience or a retired or former judge. We agree not to invoke our right to arbitrate an individual Claim if any dispute in small claims court or an equivalent court, if any, so long as the Claim is pending only in that court. The rules and forms of the NAF, AAA and JAMS may be obtained by writing to these organizations at the addresses listed below. Our address for service of process under this provision is Household Credit Services, Inc., P.O. Box 8022, Salinas, CA 93228.

Any participatory arbitration hearing that you attend will take place in the city nearest to your residence where a federal district court is located or at such other location as agreed by the parties. On any Claim, you (i.e., you will pay the first \$50 of the filing fee. At your request we will pay the remainder of the filing fee and any administrative or hearing fees charged by the arbitration administrator on any Claim submitted by you in arbitration up to a maximum of \$1,500. If you are required to pay any additional fees to the arbitration administrator, we will consider a request by you to pay all or part of the additional fees; however, we shall not be obligated to pay any additional fees unless the arbitrator grants you an award. If the arbitrator grants an award in your favor, we will reimburse you for any additional fees paid or owed by you to the arbitration administrator up to the amount of the fees that would have been charged if the original Claim had been filed for the amount of the actual award in your favor. The parties shall bear the expense of their respective attorney's fees, except as otherwise provided by law. If a statute gives you the right to recover any of these fees, or the fees paid to the arbitration administrator, these statutory rights shall apply in the arbitration notwithstanding anything to the contrary contained herein. If the arbitrator issues an award in our favor, you will be required to reimburse us for any fees we have previously paid to the arbitration administrator or for which we are responsible.

This arbitration agreement is made pursuant to a transaction involving interstate commerce, and shall be governed by the Federal Arbitration Act, 9 U.S.C. Section 1-16 (the "FAA"). The arbitrator shall apply applicable substantive law consistent with the FAA and provide written reasoned findings of fact and conclusions of law. The arbitrator's award shall not be subject to appeal except as permitted by the FAA. The parties agree that the award shall be kept confidential. Judgment upon the award may be entered in any court having jurisdiction.

This arbitration agreement shall survive termination of your Account as well as the repayment of all amounts borrowed hereunder. If any provision of this arbitration agreement is deemed invalid or unenforceable under law, or

this arbitration agreement or the Agreement. In the event of a conflict or inconsistency between the rules and procedures of the arbitration administrator and this arbitration agreement, this arbitration agreement shall govern. No class actions or joiners or consolidation of any Claim with the claim of any other person are permitted in arbitration without the written consent of you and us.

THE PARTIES ACKNOWLEDGE THAT THEY HAVE A RIGHT TO LITIGATE CLAIMS THROUGH A COURT BEFORE A JUDGE OR JURY, BUT WILL NOT HAVE THAT RIGHT IF EITHER PARTY ELECTS ARBITRATION. THE PARTIES HEREBY KNOWINGLY AND VOLUNTARILY WAIVE THEIR RIGHTS TO LITIGATE SUCH CLAIMS IN A COURT BEFORE A JUDGE OR JURY UPON ELECTION OF ARBITRATION BY EITHER PARTY.

You may contact, obtain the arbitration rules of, or file a claim with JAMS, AAA, or JAMS as follows:

National Arbitration Forum American Arbitration Association JAMS
P.O. Box 5011 1150 Connecticut Ave. NW, 6th Floor 15 Broadview
Washington, DC 20044-5011 New York, NY 10006
www.jamsadr.com www.jamsadr.com
www.adr.org
www.jamsadr.com
Globe & Mailers Arbitration Rules for Consumers
Disputes (Claim under \$10,000)
Commercial Arbitration Rules
(all other claims)

What To Do If There's An Error In Your Bill

YOU BULGING NIGHTS - KEEP THIS NOTICE FOR FUTURE USE
This notice contains important information about your account rights and our responsibilities under the Fair Credit Billing Act.

NOTIFY US IN CARE OF REAGERS OR QUESTIONS ABOUT YOUR BILL

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet at the address listed on your bill. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter give us the following information:

- Your name and account number.
- Describe the error and explain, if you can, why you believe there is an error.
- If you need more information, describe the item you are not sure about.

If you have authorized us to pay your credit card bill automatically from your savings or checking account, you can stop the payment on any amount you think is wrong. To stop the payment, your letter must reach us three business days before the automatic payment is scheduled to occur.

YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN NOTICE

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you still refuse to pay, we must tell anyone to whom we furnished credit information about you that you have a question about your bill. And we must tell you the name of anyone to whom we gave this information. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50 of the questioned

SPECIAL RULE FOR CREDIT CARD PURCHASES
If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. There are two limitations on this right:

(1) The purchase price must have been more than \$50.

(2) You must have made the purchase in the same state as your current designated address or, if not, within the same state, within 100 miles from that address;

(b) The purchase price must have been more than \$50.

These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.

Household Credit Services, Inc. provides processing services for Household Bank (SB), N.A.

Household Credit Services, Inc. provides processing services for Household Bank (SB), N.A.
You may write to us at:
Household Bank (SB), N.A.
111 Town Center Drive
Las Vegas, Nevada 89134
Website Address: www.householdbank.com

John J. Kumble
Thomas M. Kumble
Executive Vice President
June 1, 2003

EXHIBIT C

218596

Statement of Account

04-7536

Original Creditor: HOUSEHOLD/ORCHARD BANK

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

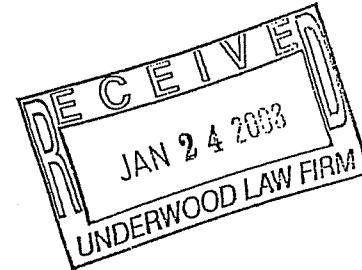
ERS Account Number: 770263
Current Statement date: 1/15/2008
Original Account Number: [REDACTED] 5197
Placement Balance: \$ 997.25
Interest: \$104.52

TOTAL AMOUNT DUE: \$1,101.77

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: \$1,101.77

WILLIS, BYRON GLENN
[REDACTED]
[REDACTED]



Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

APPENDIX 2

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

ELITE RECOVERY SERVICES S/I/I TO) Case No.
 DISCOVER CARD) Contract **08 M 1 127704**
 Plaintiff,)
 vs.) Amount Claimed \$1,695.26
 RAE RICHARDSON) Plus attorney fees and costs
 Defendant(s)) Return Date: **MAY 08 2008**

VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), RAE RICHARDSON , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) RAE RICHARDSON , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), RAE RICHARDSON , DISCOVER CARD , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$1,695.26, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, prays judgment be entered in its favor and against the Defendant(s), RAE RICHARDSON , in the amount of \$1,695.26, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
 ATTORNEYS FOR PLAINTIFF
 25 E. WASHINGTON, #500
 CHICAGO, IL 60602
 312 726-1814
 218607

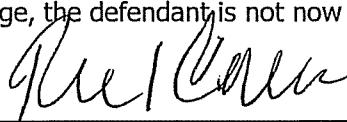
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

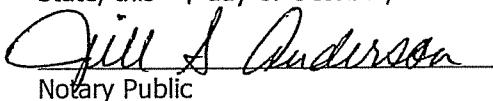
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover Card transmitted certain electronic data pertaining to the particulars of the indebtedness of RICHARDSON, RAE. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of RICHARDSON, RAE (SSN# XXX-XX- 8603) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover Card, the original creditor of the indebtedness of RICHARDSON, RAE set forth above, pursuant to a valid purchase agreement.
7. I affirm that RICHARDSON, RAE is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of RICHARDSON, RAE.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 17 day of October, 2007.



Jill S. Anderson
Notary Public

My Commission Expires:

Ref#: 734790

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 20 11

PLAINTIFF'S
EXHIBIT

06-7519

=====

Statement of Account

=====

Original Creditor: Discover Card

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

=====

ERS Account Number:	734790
Current Statement date:	10/10/2007
Original Account Number:	6011007210651377
Placement Balance:	\$1551.37
Interest:	\$143.89
TOTAL AMOUNT DUE:	\$1,695.26

=====

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

=====

*****Total Amount Due: \$1,695.26

=====

RICHARDSON, RAE
537 QUAIL RUN RD
MATTESON, IL 60443-1337

Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

b PLAINTIFF'S
EXHIBIT

APPENDIX 3

ELITE RECOVERY SERVICES
S/I TO DISCOVER CARD

) Case No.
}) Contract # 08 M 2 2008
})
}) Amount Claimed \$2,480.43
}) Plus attorney fees and costs
})
}) Return Date: MAY 22 2008
)

Plaintiff,
vs.

KEITH M ROBBINS
Defendant(s)

VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I TO DISCOVER CARD, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), KEITH M ROBBINS , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) KEITH M ROBBINS , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), KEITH M ROBBINS , DISCOVER CARD , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$2,480.43, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I TO DISCOVER CARD, prays judgment be entered in its favor and against the Defendant(s), KEITH M ROBBINS , in the amount of \$2,480.43, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

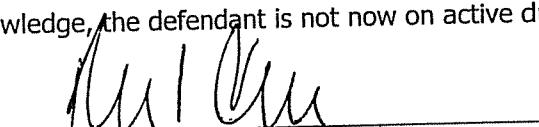
BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218699

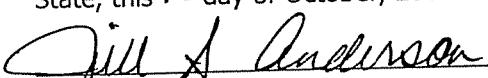
AFFIDAVIT**STATE OF NEW YORK}****COUNTY OF ERIE}**

BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover Card transmitted certain electronic data pertaining to the particulars of the indebtedness of ROBBINS, KEITH M. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of ROBBINS, KEITH M (SSN# XXX-XX- 8464) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover Card, the original creditor of the indebtedness of ROBBINS, KEITH M set forth above, pursuant to a valid purchase agreement.
7. I affirm that ROBBINS, KEITH M is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of ROBBINS, KEITH M.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.


 Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 15 day of October, 2007.


 Notary Public

My Commission Expires:

Ref#: 492661

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County

My Commission Expires July 21, 20 11

PLAINTIFF'S
EXHIBIT

06-7508

Statement of Account

Original Creditor: Discover Card

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

ERS Account Number: 492661
Current Statement date: 10/10/2007
Original Account Number: 6011007350643325
Placement Balance: \$2231.24
Interest: \$249.19

TOTAL AMOUNT DUE: \$2,480.43

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: \$2,480.43

ROBBINS, KEITH M
420 N WABASH AVE STE 203
CHICAGO, IL 60611-3539

Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

PLAINTIFF'S
EXHIBIT



MINIMUM MONTHLY PAYMENT. The Minimum Payment Due each month will be the sum of any amount past due and the minimum monthly payment. The minimum monthly payment each month will be the greater of \$10.00 or an amount equal to 1/3th of the New Balance, rounded to the next whole dollar amount. However, if the New Balance is less than \$10, the minimum monthly payment will be the amount of the New Balance. You can pay ahead. The Minimum Payment Due for each monthly billing period will be reduced by the amount you have paid in excess of the minimum Payment Due in any of the three previous monthly billing periods, less any portion of the excess already used to reduce payments. However, there will be no reduction if you have exceeded your credit limit; or you have paid the entire New Balance shown on your billing statement. There will also be no reduction if your Account is not current, has not generally been paid in an acceptable manner or is otherwise not in good standing.

CREDIT BALANCES. We will refund any credit balance within seven business days from receipt of your written request. If you do not request a refund, we will automatically refund credit balances greater than \$1.00 which remain in your Account after two billing periods.

BALANCE TRANSFERS. We may periodically offer you the opportunity to transfer balances from other credit card accounts to your Account. Each offer will contain an initial special rate, which will be the Annual Percentage Rate that will apply to transferred balances for the time period specified in the offer. After the expiration of this time period, the Annual Percentage Rate that applies

for purchases will apply to transferred balances. Balance transfers subject to the initial special rate are referred to as special rate balance transfers; balance transfers for which the initial special rate has expired are referred to as purchase rate balance transfers.

Each offer will contain an expiration date. If you attempt to transfer balances by means of a check after the expiration date, we will treat the transaction as a cash advance. We will not make balance transfers attempted by means of a coupon after the expiration date.

PERIODIC FINANCE CHARGES. Except as explained below, Periodic Finance Charges are imposed on purchases, cash advances and balance transfers from the date the transaction occurs to the date of repayment. If the transaction is posted to your Account after the close of the billing period in which it occurs, we will treat the transaction as having occurred on the first day of the billing period in which it is posted to your Account. We will assess Periodic Finance Charges as follows:

(1) Current Billing Period

Periodic Finance Charges are imposed for the current billing period on purchases, cash advances and balance transfers unless you paid, by the Payment Due Date, the New Balance shown on your previous billing statement. We compute Periodic Finance Charges each day by multiplying your daily balances of purchases, cash advances and balance transfers by the applicable Daily Periodic Rates. Only special rate balance transfers are included in the daily balance of balance transfers; purchase rate balance transfers are included in the

daily balance of purchases. At the end of the billing period, we add up the results of these daily calculations to determine your Periodic Finance Charges for the billing period.

(2) Previous Billing Period

For purchases, the daily balance is calculated on each day by first adding the following to the previous day's daily balance: purchases made that day, fees charged that day (with the exception of Transaction Fee Finance Charges) and Periodic Finance Charges charged on the previous day's daily balance; and by then subtracting any credits and payments that are applied against the balance of purchases and balance transfers on that day.

For cash advances, the daily balance is calculated on each day by first adding the following to the previous day's daily balance: cash advances made that day, Transaction Fee Finance Charges for cash advances made that day, and Periodic Finance Charges charged on the previous day's daily balance; and by then subtracting any credits and payments that are applied against the balance of cash advances on that day.

For balance transfers, the daily balance is calculated on each day by first adding the following to the previous day's daily balance: balance transfers made that day and Periodic Finance Charges charged on the previous day's daily balance; and by then subtracting any credits and payments that are applied against the balance of balance

transfers on that day. On the first day of the current billing period, we also subtract from the balance those balance transfers that become purchase rate balance transfers on that day.

(3) Daily Periodic Rates and Annual Percentage Rates

The Daily Periodic Rates applicable to purchases and cash advances for the current billing period and the previous billing period are based on the Annual Percentage Rate in effect for each billing period as determined below. The Daily Periodic Rates for each billing period are 1/365th of the Annual Percentage Rates in effect for the billing period. The Annual



EXHIBIT

D



Percentage Rate for purchases may be changed based on changes in the rate level for which you qualify, as explained below.

The Annual Percentage Rates are determined in part by the Prime Rate. For purposes of this Agreement, the Prime Rate is the highest rate of interest listed as the "prime rate" in the money rates section of The Wall Street Journal on the last business day of the month. When the Prime Rate changes, the Annual Percentage Rates will change beginning on the first day of the first billing period which begins in the calendar month following the change in the Prime Rate. Increases in the Prime Rate may cause the Daily Periodic Rates, Periodic Finance Charges and Minimum Payment Due each month to increase. The Prime Rate is merely a pricing index and does not represent the lowest or best interest rate available to a borrower at any particular bank at any given time.

(4) Annual Percentage Rate for Purchases

We may have offered you an introductory rate on purchases. The introductory rate is the fixed Annual Percentage Rate that will apply to purchases for the time period specified in the offer. After expiration of this time period, the Annual Percentage Rate for purchases will be as described below:

The two Annual Percentage Rates that generally apply to purchases are the Best Rate and the Standard Rate. The rate level for which you qualify is based on the total amount of purchases that you make during an annual period, as ex-

plained below. Purchases which complete this annual total are sometimes referred to as qualified purchases. We make certain appropriate adjustments to qualified purchases in respect of account activity (e.g., a credit issued for a returned purchase).

You will qualify for and receive the Best Rate until your first Anniversary Date subject to Subsection (6) below. We refer to the date that is the last day of the twelfth billing period after your Account was opened, and each annual anniversary of that date, as your Anniversary Date. On each Anniversary Date subject to Subsection (6) below, we will determine your rate level based on total qualified purchases for the preceding 12 billing periods. You will qualify for the Standard Rate if total qualified purchases are less than \$1000.00, and the Best Rate if total qualified purchases are \$1000.00 or more. The new rate level will apply to purchases (including the outstanding purchase balance) beginning on the next day and through your next Anniversary Date, subject to Subsection (6) below.

The Best Rate is an ANNUAL PERCENTAGE RATE of Prime Rate plus 8.9 percentage points, with a minimum of 12.9%. The Standard Rate is an ANNUAL PERCENTAGE RATE of the Prime Rate plus 8.9 percentage points, with a minimum of 19.8%. The Daily Periodic Rates and corresponding Annual Percentage Rates effect on the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.



5) Annual Percentage Rate for Cash Advances

The ANNUAL PERCENTAGE RATE for cash advances, subject to Subsection (6) below, is the Prime Rate plus 8.9 percentage points, with a minimum of 19.8%. The Daily Periodic Rate and corresponding Annual Percentage Rate in effect on the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.

6) Rate Disqualification

If as of the end of any billing period, including a billing period ending on an Anniversary Date, you have failed to make the Minimum Payment Due by the Payment Due Date in that billing period, and you failed to make the Minimum Payment Due by the Payment Due Date in the preceding billing period, you will be disqualified for the rates described in Subsections (4) and (5) above. If this occurs, your ANNUAL PERCENTAGE RATE for purchases and cash advances will change to the Prime Rate plus 13.9 percentage points, with a minimum of 19.8%. This rate level will apply to your Account (including outstanding balances) beginning on the next day and through your next Anniversary Date. However, if at the time you are subject to an introductory rate or a special rate balance transfer rate, the rate on the balances subject to the introductory rate or the special rate balance transfer rate will not change until the expiration of the introductory or special rate balance transfer rate period.

The Daily Periodic Rate and corresponding Annual Percentage Rate in effect on

(7) Annual Percentage Rate for Balance Transfers

The Daily Periodic Rate and corresponding Annual Percentage Rate in effect for special rate balance transfers will be set forth in the offer from us under "which you make the balance transfer. As indicated in the Balance Transfers Section above, purchase rate balance transfers will be subject to the Daily Periodic Rate and corresponding Annual Percentage Rate that apply to purchases. If you received an offer prior to your receipt of this Agreement, the Daily Periodic Rates and Annual Percentage Rates in effect on the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.

TRANSACTION FEE FINANCE CHARGES. We will charge you a Transaction Fee Finance Charge of 2.5% of the amount of each new cash advance. There is a minimum Transaction Fee FINANCE CHARGE of \$2.00 and no maximum Transaction Fee FINANCE CHARGE. The imposition of Transaction Fee Finance Charges may result in an Annual Percentage Rate for cash advances that is higher than the nominal Annual Percentage Rate. All forms of cash advances, including the use of Discover Card checks regardless of the purpose for which used are subject to Transaction Fee Finance Charges. To obtain the total Finance Charge on cash advances for each billing period we add any Transaction Fee Finance Charge for the billing period charged under this section to any Periodic Finance Charge

the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.

EXHIBIT R

- 1. equally to the then living lawful children of the Cardmember including stepchildren and adopted children, if any, otherwise;
- 1. equally to the Cardmember's parents or parent then living, otherwise;
- 1. to the estate of the Cardmember.

CHANGE OF BENEFICIARY: The Cardmember may change the beneficiary at any time by writing to Allstate. Once the change is recorded by Allstate it will take effect as of the day the request was signed, subject to any claim payment made before such recording. The consent of the beneficiary is not needed for the change.

HOW TO REPORT A CLAIM: Written notice of claim must be given to Allstate at its Home Office within six months after the occurrence of any loss covered by the Policy, or as soon as reasonably possible.

Notice given by or on behalf of the claimant or the beneficiary with information sufficient to identify the Insured Person shall be deemed notice.

CLAIM FORMS: Once Allstate receives written notice of a claim, it will send forms for filing proof of loss. If these forms are not sent to the claimant within 15 days after Allstate receives notice, the proof of loss requirements will be met by giving Allstate "written proof of the occurrence, and cause of the loss within the time stated in the Proof of Loss provision.

PROOF-OF-LOSS: Written proof of loss must be furnished to Allstate within nine months after

to the Cardmember, if living, otherwise;

the date of loss. If this is not reasonably possible, Allstate may not deny the claim if the proof is furnished as soon as reasonably possible, but not later than one year from the time required, unless the claimant was legally incapable of doing so.

PAYMENT OF CLAIM: Benefits payable for loss under the policy will be paid immediately upon receipt of due written proof of loss. If any benefit under this policy is payable to an insured Person's estate or to a person who is a minor or is otherwise not competent to give a valid release, Allstate may pay part of the benefit (up to \$1,000) to any blood relative of the insured Person.

Any payment made in good faith shall fully discharge Allstate to the extent of such payment.

LEGAL ACTION: Suit for benefits under the policy cannot be brought sooner than 60 days after Allstate received written proof of loss as required, and no such action may be initiated after three years from the time written proof of loss is required.

CONFORMITY WITH STATE LAWS: Any provision of the policy which, on its effective date, is in conflict with any law to which it is subject, is amended to conform to the minimum requirements of such law.

AUTOPSY: Allstate at its own expense shall have the right and opportunity to make a autopsy where it is not forbidden by law.

ALLSTATE LIFE INSURANCE COMPANY

If you have authorized us to pay your credit card bill automatically from your savings or checking account, you can stop the payment on any amount you think is wrong. To stop the payment, your letter must reach us three business days before the automatic payment is scheduled to occur.

Your Rights and Our Responsibilities After We Receive Your Written Notice

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, "we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any ques-



KEEP THIS NOTICE FOR FUTURE USE

Your Billing Rights

its notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

Notify Us in Case of Errors or Questions About Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet of paper at the address listed on your bill for Notice of Billing Errors. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- your name and account number;
- the dollar amount of the suspected error;
- a description of the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your credit card bill automatically from your savings or checking account, you can stop the payment on any amount you think is wrong. To stop the payment, your letter must reach us three business days before the automatic payment is scheduled to occur.

3. Special Rule For Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the goods or services. There are two limitations on this right:

- (a) you must have made the purchase in your home state or, if not within your home state, within 100 miles of your current mailing address; and
- (b) the purchase price must have been more than \$50.

 These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the goods or services.

BR REV. 10/06



calculated under the Periodic Finance Charges section above.

MINIMUM PERIODIC FINANCE CHARGE.

We will charge you a minimum Periodic FINANCE CHARGE of \$5.00 for any billing period in which some Periodic FINANCE CHARGE of less than \$5.00 would otherwise be imposed.

RETURNED CHECK FEE. We will charge you a Returned Check Fee of \$15.00 each time you pay us with a check that is returned unpaid. This fee will also apply if a debit transaction to a deposit account from which you have authorized us in writing to periodically deduct all or a part of an amount you owe us under this Agreement is returned unpaid.

LATE FEE. We will charge you a Late Fee of \$20.00 each time that, as of the 10th day following a Payment Due Date, you have failed to make a required payment.

RESEARCH FEE. We may charge you a Research Fee of \$5.00 for each copy of a billing statement, or sales slip that you request. However, we will not charge a fee if you request copies in connection with a billing error.

OVERLIMIT FEE. We will charge you an Overlimit Fee of \$20.00 each time that, as of the close of a billing period, you have exceeded your credit limit. This fee may be charged even if the transaction which causes you to exceed your credit limit is authorized by us or if you exceed your credit limit due to the posting of finance charges or fees to your Account.

DEFAULT-ACCELERATION-COLLECTION COSTS. You are in default if you become insolvent, if you file a bankruptcy petition or have one filed against you, if we have reasonable belief that you are unable or unwilling to repay your obligations to us, if you are declared incompetent by a court or if court appoints a guardian for you or a conservator for your assets, if you die or if you fail to comply with the terms of this Agreement, including failing to make a required payment when due or exceeding your credit limit. If you are in default we may also declare the entire balance of your Account immediately due and payable without notice. If we refer the collection of your Account to an attorney, we may charge your reasonable attorney's fees and court or other collection costs as permitted by law and actually incurred by us.

CANCELLATION. You may cancel your Account by notifying us in writing or by telephone and returning or destroying every Card and unused check that we have provided you. Of course, you will still be responsible to pay any amount you owe according to the terms of this Agreement. If your Account is a joint Account, each of you may cancel your Account. We may cancel or suspend your Account at any time without notice. We may choose not to new your Account (beyond the expiration date shown on the face of a Card) without notice.

RECORD AUTHORIZATIONS. Certain purchases and cash advances will require our authorization prior to completion of the transaction. In some cases, you may be asked to provide identification. If our authorization system is not working, we may not be able to authorize a transaction. We will not be liable to you if any of these events happen.

CHANGE OF TERMS. We may change any term or part of this Agreement, including any finance charge rate, fee or method of computing any balance upon which the finance charge rate is assessed, by sending you a written notice at least 30 days before the change is to become effective. We may apply any such change to the outstanding balance of your Account on the effective date of the change and to new



ease this information about your Account any other party without your prior written permission or legal process. However, if you are in default, you violate the terms of this Agreement or you file a bankruptcy petition or have one filed against you, we may release information about your Account to third parties who may assist us in enforcing our rights under this Agreement. We may so include your name and address and her identifying information on lists of third members furnished to companies selling products or services that may be of interest to you. Our supervisory personnel may listen to or record telephone calls between you and our representatives in order to evaluate the quality of our service to our cardmembers without notice to you. We may use automated telephone equipment or recorded telephone calls to contact you about your Account.

ASSIGNMENT OF ACCOUNT. We may sell, assign or transfer your Account or any portion thereof without notice to you. You may not sell, assign or transfer your Account without first obtaining our prior written consent.

GOVERNING LAW. This Agreement will be governed by the laws of the State of Delaware and applicable federal laws. If any part of this Agreement becomes unenforceable, it will not make any other part unenforceable.

PRIVACY. We may investigate your credit, employment and income records and verify your credit references. We also may report to credit reporting agencies and other creditors the status and payment history of your Account including negative credit information. We normally report to such credit reporting agencies each month. We will

charges made after that date. If you do not agree to the change, you must notify us in writing within 30 days after the mailing of the notice of change at the address provided in the notice of change. In which case your Account will be closed and you must pay us the balance that you owe us under the existing terms of the unchanged Agreement. Otherwise, you will have agreed to the changes in the notice. Use of your Account after the effective date of the change will be deemed acceptance of the new terms as of such effective date, even if you previously notified us that you did not agree to the change.

EXHIBIT R

GBW
Vice President

APPENDIX 4

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

ELITE RECOVERY SERVICES S/I/I TO) Case No.
DISCOVER) Contract **08 M 1 127699**
Plaintiff,)
vs.) Amount Claimed \$7,307.24
DONNA A SCHAEFER) Plus attorney fees and costs
Defendant(s)) Return Date: **MAY 08 2008**

VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), DONNA A SCHAEFER , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) DONNA A SCHAEFER , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), DONNA A SCHAEFER , DISCOVER , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$7,307.24, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER, prays judgment be entered in its favor and against the Defendant(s), DONNA A SCHAEFER , in the amount of \$7,307.24, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218568

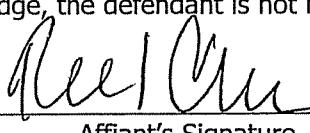
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

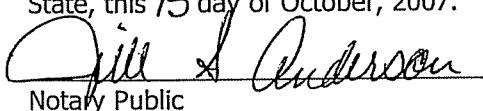
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover transmitted certain electronic data pertaining to the particulars of the indebtedness of SCHAEFER, DONNA A. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of SCHAEFER, DONNA A (SSN# XXX-XX- 7209) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover, the original creditor of the indebtedness of SCHAEFER, DONNA A set forth above, pursuant to a valid purchase agreement.
7. I affirm that SCHAEFER, DONNA A is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of SCHAEFER, DONNA A.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 15 day of October, 2007.



Notary Public

My Commission Expires:

Ref#: 854026

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 20 11

PLAINTIFF'S
EXHIBIT

Statement of Account

Original Creditor: Discover

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

ERS Account Number: 854026
Current Statement date: 10/10/2007
Original Account Number: 6011007515528460
Placement Balance: \$6742.33
Interest: \$564.91

TOTAL AMOUNT DUE: \$7,307.24

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: \$7,307.24

SCHAEFER, DONNA A
209 DUBLIN LN
SCHAUMBURG, IL 60194-6122

Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

PLAINTIFF'S
EXHIBIT

APPENDIX 5

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

ELITE RECOVERY SERVICES S/I/I) Case No.	08 M1 127696
DISCOVER CARD) Contract	
)	
Plaintiff,)	
vs.) Amount Claimed \$2,051.62	
RONALD W PAPANEK) Plus attorney fees and costs	
Defendant(s))	
) Return Date: MAY 08 2008	

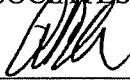
VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), RONALD W PAPANEK , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) RONALD W PAPANEK , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), RONALD W PAPANEK , DISCOVER CARD , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$2,051.62, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, prays judgment be entered in its favor and against the Defendant(s), RONALD W PAPANEK , in the amount of \$2,051.62, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218610

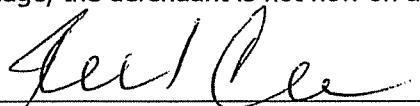
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

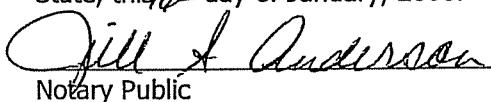
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover Card transmitted certain electronic data pertaining to the particulars of the indebtedness of PAPANEK, RONALD W. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of PAPANEK, RONALD W (SSN# XXX-XX- 2428) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover Card, the original creditor of the indebtedness of PAPANEK, RONALD W set forth above, pursuant to a valid purchase agreement.
7. I affirm that PAPANEK, RONALD W is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of PAPANEK, RONALD W.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 11th day of January, 2008.



Jill S. Anderson
Notary Public

My Commission Expires:

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 2011

Ref#: 554965

218610

Statement of Account

06-7511

Original Creditor: Discover Card

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

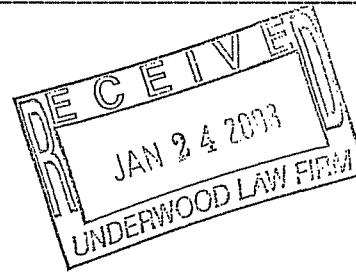
ERS Account Number: 554965
Current Statement date: 1/15/2008
Original Account Number: 6011007820175254
Placement Balance: \$1,835.62
Interest: \$216

TOTAL AMOUNT DUE: \$2,051.62

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: \$2,051.62

PAPANEK, RONALD W
4850 S TRIPP AVE
554965
CHICAGO, IL 60632



Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

APPENDIX 6

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

RECOVERY SERVICES S/I TO DISCOVER - SECONDS

Plaintiff,) Case No. **08 M 1**
 AYNE) Contract **127690**
 Defendant(s)) Amount Claimed \$2,023.72
) Plus attorney fees and costs
) Return Date: **MAY 08 2008**

VERIFIED COMPLAINT AT LAW

COMES the Plaintiff, ELITE RECOVERY SERVICES S/I TO DISCOVER - SECONDS, by and
 attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), ANDRE
 LAYNE and states as follows:

Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of
 ANDRE LAYNE, and is now the bona fide holder of this claim.

On information and belief from the representations of the assignor, at the specific instance and request of
 ANDRE LAYNE, DISCOVER - SECONDS, directly or through a retail merchant, issued to
 certain credit card/revolving charge (open end consumer credit) account.

On information and belief Defendant(s) made various charges to said account since the date of issuance
 of the account, failing to make timely payments, resulting in an unpaid and past due balance in the sum of \$2,023.72, as set
 forth in the attached affidavit.

Plaintiff has made demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to
 pay the same.

Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

Plaintiff, ELITE RECOVERY SERVICES S/I TO DISCOVER - SECONDS, prays
 that the Court award judgment in its favor and against the Defendant(s), ANDRE LAYNE, in the amount of \$2,023.72, plus
 attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 

For the Firm

TD, #00512
 TIFF

York

218583

Statement of Account

06-7472

Original Creditor: Discover - Seconds

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

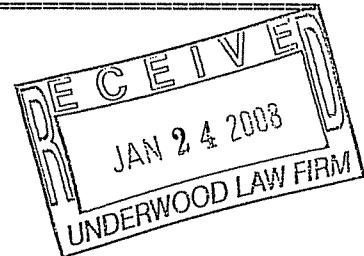
ERS Account Number: 361083
Current Statement date: 1/15/2008
Original Account Number: 6011007790669112
Placement Balance: \$1,779.07
Interest: \$244.65

TOTAL AMOUNT DUE: \$2,023.72

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: \$2,023.72

LAYNE, ANDRE
9801 S BELL AVE.
361083
CHICAGO, IL 606431734



Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

APPENDIX 7

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

ELITE RECOVERY SERVICES S/I/I TO) Case No.	08 M 1 127685
DISCOVER CARD) Contract	
Plaintiff,)	
vs.) Amount Claimed \$1,770.63	
SONIA N HICKS) Plus attorney fees and costs	
Defendant(s)) Return Date:	
	MAY 08 2008	

VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), SONIA N HICKS , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) SONIA N HICKS , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), SONIA N HICKS , DISCOVER CARD , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$1,770.63, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, prays judgment be entered in its favor and against the Defendant(s), SONIA N HICKS , in the amount of \$1,770.63, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218573

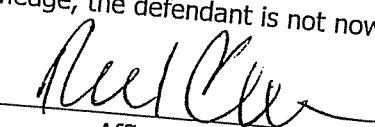
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

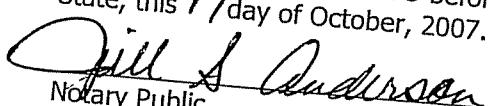
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover Card transmitted certain electronic data pertaining to the particulars of the indebtedness of HICKS, SONIA N. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of HICKS, SONIA N (SSN# XXX-XX- 4516) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover Card, the original creditor of the indebtedness of HICKS, SONIA N set forth above, pursuant to a valid purchase agreement.
7. I affirm that HICKS, SONIA N is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of HICKS, SONIA N.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 17 day of October, 2007.



Notary Public

My Commission Expires:

Ref#: 409859

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 2011

=====

Statement of Account

=====

Original Creditor: Discover Card

=====

Collections Department: 800-780-6165

=====

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

=====

ERS Account Number:	409859
Current Statement date:	10/10/2007
Original Account Number:	6011007270246225
Placement Balance:	\$1583.24
Interest:	\$187.39
TOTAL AMOUNT DUE:	\$1,770.63

=====

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

=====

*****Total Amount Due: **\$1,770.63**

=====

HICKS, SONIA N
11859 S STATE ST
CHICAGO, IL 606286133

Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

APPENDIX 8

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

ELITE RECOVERY SERVICES S/I TO) Case No.	08M1	127232
DISCOVER CARD) Contract		
Plaintiff,)		
vs.) Amount Claimed \$1,915.03		
LATICIA AUDREY BROWN) Plus attorney fees and costs		
Defendant(s)) Return Date: MAY 08 2008		

VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I TO DISCOVER CARD, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), LATICIA AUDREY BROWN , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) LATICIA AUDREY BROWN , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), LATICIA AUDREY BROWN , DISCOVER CARD , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$1,915.03, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I TO DISCOVER CARD, prays judgment be entered in its favor and against the Defendant(s), LATICIA AUDREY BROWN , in the amount of \$1,915.03, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218574

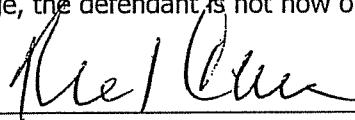
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

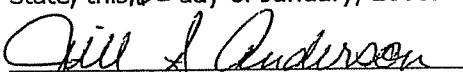
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover Card transmitted certain electronic data pertaining to the particulars of the indebtedness of BROWN, LATICIA AUDREY. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of BROWN, LATICIA AUDREY (SSN# XXX-XX- 9367) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover Card, the original creditor of the indebtedness of BROWN, LATICIA AUDREY set forth above, pursuant to a valid purchase agreement.
7. I affirm that BROWN, LATICIA AUDREY is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of BROWN, LATICIA AUDREY.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 10th day of January, 2008.


Notary Public

My Commission Expires:

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 2011

Ref#: 409550

218574

Statement of Account

06-7491

Original Creditor: Discover Card

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

ERS Account Number: 409550
Current Statement date: 1/15/2008
Original Account Number: 6011007840227911
Placement Balance: \$1,696.75
Interest: \$218.28

TOTAL AMOUNT DUE: **\$1,915.03**

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: **\$1,915.03**

BROWN, LATICIA AUDREY
7514 S WINCHESTER AVE
409550
CHICAGO, IL 60620-5220

Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474



APPENDIX 9

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICTELITE RECOVERY SERVICES
S/I/I TO DISCOVER CARDPlaintiff,
vs.

HUYI MI

Defendant(s)

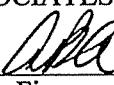
) Case No.
) Contract
) **00757-20454**
) Amount Claimed \$1,931.69
) Plus attorney fees and costs
) Return Date: **MAY 22 2008**
VERIFIED COMPLAINT AT LAW

NOW COMES the Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, by and through its attorneys, ADLER & ASSOCIATES, LTD., and for its complaint against the Defendant(s), HUYI MI , alleges and states as follows:

1. That Plaintiff acquired by purchase assignment from the original credit issuer or its successor the account of Defendant(s) HUYI MI , and is now the bona fide holder of this claim.
2. That upon information and belief from the representations of the assignor, at the specific instance and request of the Defendant(s), HUYI MI , DISCOVER CARD , directly or through a retail merchant , issued to Defendant(s) a certain credit card/revolving charge (open end consumer credit) account.
3. That upon information and belief Defendant(s) made various charges to said account since the date of issuance and, after accounting for payments made, there remains an unpaid and past due balance in the sum of \$1,931.69, as set forth in the attached affidavit.
4. That demand for payment has been made upon the Defendant(s) but Defendant(s) has/have failed or refused to pay said remaining balance.
5. That Plaintiff claims reasonable attorneys' fees in the sum of \$350.00, as provided for in Exhibit(s).

WHEREFORE, Plaintiff, ELITE RECOVERY SERVICES S/I/I TO DISCOVER CARD, prays judgment be entered in its favor and against the Defendant(s), HUYI MI , in the amount of \$1,931.69, plus applicable attorney fees and costs.

ADLER & ASSOCIATES, LTD.

BY: 
For the Firm

ADLER & ASSOCIATES, LTD., #00512
ATTORNEYS FOR PLAINTIFF
25 E. WASHINGTON, #500
CHICAGO, IL 60602
312 726-1814
218704

Statement of Account

Original Creditor: Discover Card

Collections Department: 800-780-6165

Mail Payments to: ERS
PO BOX 3474
Buffalo, NY 14240-3474

ERS Account Number: 410099
Current Statement date: 10/10/2007
Original Account Number: 6011007330225292
Placement Balance: \$1727.26
Interest: \$204.43

TOTAL AMOUNT DUE: \$1,931.69

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO
COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT
PURPOSE.

*****Total Amount Due: \$1,931.69

MI, HUYI
3700 N MONTICELLO AVE
CHICAGO, IL 606184118

Elite Recovery Services Inc.
PO BOX 3474
Buffalo, NY 14240-3474

PLAINTIFF'S
EXHIBIT

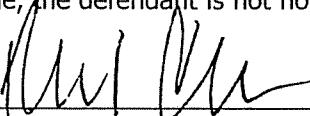
AFFIDAVIT

STATE OF NEW YORK}

COUNTY OF ERIE}

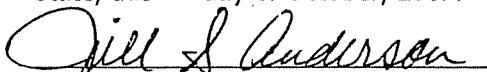
BEFORE ME, the undersigned Notary Public, authorized by law to administer oaths, personally appeared Richard Corica, who, after being first duly sworn, says:

1. I am a duly authorized officer of Elite Recovery Services Inc., and am authorized to make this oath on behalf of Elite Recovery Services Inc. accordingly.
2. I am over 18 years of age, am competent to testify, and have personal knowledge of the facts set forth herein.
3. In the capacity of my employment, I maintain the books and records of Elite Recovery Services Inc. and have personal knowledge that said records are kept in the ordinary course of business and it is the regular practice to record such transactions on or about the time of occurrence.
4. That at the time of purchase, Discover Card transmitted certain electronic data pertaining to the particulars of the indebtedness of MI, HUYI. A true and accurate printout of such relevant electronic data is attached hereto, identified as the "Statement of Account".
5. I have reviewed the books and records of Elite Recovery Services Inc. with respect to the indebtedness of MI, HUYI (SSN# XXX-XX- 5762) and the books and records of Elite Recovery Services accurately reflect incorporated by reference herein.
6. That Elite Recovery Services Inc. is a bona fide assignee of Discover Card, the original creditor of the indebtedness of MI, HUYI set forth above, pursuant to a valid purchase agreement.
7. I affirm that MI, HUYI is responsible for payment of interest at the applicable state legal interest rate per annum.
8. I affirm that if I was to be called as a witness, I can testify competently as to the facts of the indebtedness of MI, HUYI.
9. To the best of my knowledge, the defendant is not now on active duty in a branch of the military.



Affiant's Signature

SUBSCRIBED AND SWORN TO before me, a Notary Public, in and for Erie County and New York State, this 15 day of October, 2007.



Notary Public

My Commission Expires:

Ref#: 410099

JILL S. ANDERSON
Notary Public, State of New York
Qualified in Erie County
My Commission Expires July 21, 20 11

PLAINTIFF'S
EXHIBIT



CASHBACK BONUS[®]

The Cashback Bonus Terms and Conditions are not a part of the Cardmember Agreement.

Cashback Bonus[®] is an amount denominated in dollars and cents which may be earned by Discover Card Cardmembers by using their Discover Card for purchases. Cashback Bonus is not earned for cash advances or balance transfers. Cashback Bonus is subject to these terms and conditions and is subject to change without notice. Cashback Bonus is subject to disqualification prior to being awarded in the circumstances described below.

Cashback Bonus is calculated based on an annual period corresponding to the Cardmember's anniversary date. The first anniversary year begins on the date the Card is issued and ends on the last day of the twelfth monthly billing period which follows. Each successive anniversary year is the approximate one-year period comprised of the next twelve monthly billing periods.

1. The amount of Cashback Bonus is calculated by multiplying each purchase by: 25% (.0025) if the purchase is part of the first \$1,000 in purchases during the anniversary year. 50% (.0050), if the purchase is part of the second \$1,000 in purchases during the anniversary year. 75% (.0075), if the purchase is part of the third \$1,000 in purchases during the anniversary year. 1.0% (.01), if the purchase is part of the purchases in excess of \$3,000 during the anniversary year. The total of such calculations for each anniversary year is the amount of Cashback Bonus which will be awarded as described below. The calculation begins again with the beginning of each anniversary year. The Cardmember's monthly billing statement will show the amount of Cashback Bonus and total purchases through the date of the statement for each anniversary year.
2. Cashback Bonus is awarded shortly after each anniversary year. The exact method of award may change from year to year, but the Cardmember

will have the opportunity to receive the Cashback Bonus in a cash equivalent (i.e., check or credit to the Cardmember's Discover Card Account). As part of the award method, the Cardmember may have the opportunity to make an election or to exercise a choice as to the manner in which the Cashback Bonus is awarded or the award redeemed. The failure to make such election or choice on a timely basis may result in the exercise of default options or in the disqualification of the Cashback Bonus award. It is the Cardmember's responsibility to notify Discover Card in the event a Cashback Bonus award is not received for any reason.

Cardmembers have no right to accrued but unawarded Cashback Bonus amounts; if an Account is closed for any reason prior to the anniversary date, any accrued Cashback Bonus will be forfeited.

3. Presently, Cashback Bonus is awarded by means of (i) a credit to Account, if the amount is less than \$2.00 and (ii) a check mailed to the Cardmember (by either first class or third class mail) if the amount is \$2.00 or greater.

4. Cashback Bonus is awarded to Cardmembers in good standing at the time of the award. Cardmembers who are delinquent at the time of the award may, at the option of Discover Card, have their Cashback Bonus applied automatically as a credit to their Account.
5. In the event a Card is lost or stolen, the amount of Cashback Bonus, the amount of qualifying purchases and the anniversary date from the old Account are transferred to the new Account.
6. Discover Card reserves the right to make appropriate adjustments to Cashback Bonus amounts in respect of Account activity (e.g., a credit to an Account in respect of a prior purchase will result in a reduction of Cashback Bonus).



STATE LIFE INSURANCE COMPANY

Home Office - Northbrook, Illinois

CERTIFICATE OF INSURANCE

"Occupying" means riding in or upon or entering into or alighting from.

FLIGHT ACCIDENTAL DEATH INSURANCE

Istate Life Insurance Company (herein called "Istate") has issued Master Policy No. 1401363 to Greenwood Trust Company (herein called "Policyholder") which provides Travel Accidental Death Insurance for Cardmembers of the Policyholder and their eligible family members.

State Florida residents: The benefits of the policy providing your coverage are governed primarily by the law of a State other than Florida.

DEFINITIONS

"Insured Person" means a Discover Cardmember in good standing; and the following dependents of the cardmember: the spouse if the cardmember is a resident of the same household; and each unmarried child, including stepchildren and adopted children, not more than 19 years of age (23 if a full-time student), who is dependent upon the cardmember for support and maintenance. In no event will the same person qualify as an Insured Person under more than one Discover Card. Coverage for any handicapped child will not terminate solely by reaching the limiting age. Coverage will continue if the child is and continues to be both (1) incapable of self-sustaining employment because of mental retardation or physical handicap and (2) chiefly dependent upon the Cardmember for support and maintenance.

EXCLUSIONS

Accidental Death Benefit when Insured Person's full air fare is charged in advance to the Discover Card Account: \$500,000.

1. suicide while sane or insane; or
2. declared or undeclared war or any act thereof.

TERMINATION OF COVERAGE

The insurance on each Insured Person will automatically terminate at 12:01 a.m. on the date that they no longer fulfill the requirement of an insured Person as defined, or upon termination of the Master Policy. Termination shall be without prejudice to any claim originally prior to the effective date of termination.

GENERAL PROVISIONS

BENEFICIARY: Unless otherwise specified, the Cardmember, any sum due under the policy for loss of life of an insured Person will be paid

EXHIBIT



MINIMUM MONTHLY PAYMENT. The Minimum Payment Due each month will be the sum of any amount past due and the minimum monthly payment. The minimum monthly payment each month will be the greater of \$10.00 or an amount equal to 1/3rd of the New Balance, rounded to the next whole dollar amount. However, if the New Balance is less than \$10, the minimum monthly payment will be the amount of the New Balance. You can pay ahead. The Minimum Payment Due for each monthly billing period will be reduced by the amount you have paid in excess of the minimum Payment Due in any of the three previous monthly billing periods, less any portion of the excess already used to reduce payments. However, there will be no reduction if you have exceeded your credit limit; or you have paid the entire New Balance shown on your billing statement. There will also be no reduction if your Account is not current, has not generally been paid in an acceptable manner or is otherwise not in good standing.

CREDIT BALANCES. We will refund any credit balance within seven business days from receipt of your written request. If you do not request a refund, we will automatically refund credit balances greater than \$1.00 which remain in your Account after two billing periods.

BALANCE TRANSFERS. We may periodically offer you the opportunity to transfer balances from other credit card accounts to your Account. Each offer will contain an initial special rate, which will be the Annual Percentage Rate that will apply to transferred balances for the time period specified in the offer. After the expiration of this time period, the Annual Percentage Rate that applies

to purchases will apply to transferred balances. Balance transfers subject to the initial special rate are referred to as special rate balance transfers; balance transfers for which the initial special rate has expired are referred to as purchase rate balance transfers.

Each offer will contain an expiration date. If you attempt to transfer balances by means of a check after the expiration date, we will treat the transaction as a cash advance. We will not make balance transfers attempted by means of a coupon after the expiration date.

PERIODIC FINANCE CHARGES. Except as explained below, Periodic Finance Charges are imposed on purchases, cash advances and balance transfers from the date the transaction occurs to the date of repayment. If the transaction is posted to your Account after the close of the billing period in which it occurs, we will treat the transaction as having occurred on the first day of the billing period in which it is posted to your Account. We will assess Periodic Finance Charges as follows:

(1) Current Billing Period

Periodic Finance Charges are imposed for the current billing period on purchases, cash advances and balance transfers, unless you paid, by the Payment Due Date, the New Balance shown on your previous billing statement. We will compute Periodic Finance Charges each day by multiplying your daily balances of purchases, cash advances and balance transfers by the applicable Daily Periodic Rates. Only special rate balance transfers are included in the daily balance of balance transfers; purchase rate balance transfers are included in the

for purchases will apply to transferred balances. Balance transfers subject to the initial special rate are referred to as special rate balance transfers; balance transfers for which the initial special rate has expired are referred to as purchase rate balance transfers.

For purchases, the daily balance is calculated on each day by first adding the following to the previous day's daily balance: purchases made that day, fees charged that day (with the exception of Transaction Fee Finance Charges) and Periodic Finance Charges charged on the previous day's daily balance; and by then subtracting any credits and payments that are applied against the balance of purchases, cash advances and balance transfers for that day.

For cash advances, the daily balance is calculated on each day by first adding the following to the previous day's daily balance: cash advances made that day, Transaction Fee Finance Charges for cash advances made that day, and Periodic Finance Charges charged on the previous day's daily balance; and by then subtracting any credits and payments that are applied against the balance of cash advances on that day.

For balance transfers, the daily balance is calculated on each day by first adding the following to the previous day's daily balance: balance transfers made that day and Periodic Finance Charges charged on the previous day's daily balance; and by then subtracting any credits and payments that are applied against the balance of

transfers on that day. On the first day of the current billing period we also subtract from the balance those balance transfers that become purchase rate balance transfers on that day.

(2) Previous Billing Period

Periodic Finance Charges are imposed for the previous billing period on previous billing period purchases, cash advances and balance transfers unless Periodic Finance Charges were already imposed for that billing period, or you paid the New Balance shown on your previous billing statement by the Payment Due Date. To compute these charges, we use the same method of calculation that we use in calculating the Periodic Finance Charges for the current billing period, as described above, except that the applicable Daily Periodic Rates are applied to daily balances of purchases, cash advances and balance transfers for each day of the previous billing period. These daily balances are also computed as described above, "with the "previous day's daily balance," considered to have been zero on the first day of the billing period.

(3) Daily Periodic Rates and Annual Percentage Rates

The Daily Periodic Rates applicable to purchases and cash advances for the current billing period and the previous billing period are based on the Annual Percentage Rate in effect for each billing period as determined below. The Daily Periodic Rates for each billing period are 1/365th of the Annual Percentage Rates in effect for the billing period. The Annual





Percentage Rate for purchases may be changed based on changes in the rate level for which you qualify, as explained below.

The Annual Percentage Rates are determined in part by the Prime Rate. For purposes of this Agreement, the Prime Rate is the highest rate of interest listed as the "prime rate" in the money rates section of The Wall Street Journal on the last business day of the month. When the Prime Rate changes, the Annual Percentage Rates will change beginning on the first day of the first billing period which begins in the calendar month following the change in the Prime Rate. Increases in the Prime Rate may cause the Daily Periodic Rates, Periodic Finance Charges and Minimum Payment Due each month to increase. The Prime Rate is merely a pricing index and does not represent the lowest or best interest rate available to a borrower at any particular bank at any given time.

34) Annual Percentage Rate for Purchases

We may have offered you an introductory rate on purchases. The introductory rate is the fixed Annual Percentage Rate that will apply to purchases for the time period specified in the offer. After expiration of this time period, the Annual Percentage Rate for purchases will be as described below.

The two Annual Percentage Rates that generally apply to purchases are the Best Rate and the Standard Rate. The rate level for which you qualify is based on the total amount of purchases that you make during an annual period, as ex-

plained below. Purchases which compose this annual total are sometimes referred to as qualified purchases. We make certain appropriate adjustments to qualified purchases in respect of account activity (e.g., a credit issued for a returned purchase).

You will qualify for and receive the Best Rate until your first Anniversary Date subject to Subsection (6) below. We refer to the date that is the last day of the twelfth billing period after your account was opened, and each annual anniversary of that date, as your Anniversary Date. On each Anniversary Date subject to Subsection (6) below, we will determine your rate level based on total qualified purchases for the preceding 12 billing periods. You will qualify for the Standard Rate if total qualified purchases are less than \$1000.00, and the Best Rate if total qualified purchases are \$1000.00 or more. The new rate level will apply to purchases (including the outstanding purchase balance) beginning on the next day and through your next Anniversary Date, subject to Subsection (6) below.

The Best Rate is an ANNUAL PERCENTAGE RATE of Prime Rate plus 8.9 percentage points, with a minimum of 12.9%. The Standard Rate is an ANNUAL PERCENTAGE RATE of the Prime Rate plus 8.9 percentage points, with a minimum of 19.8%. The Daily Periodic Rates and corresponding Annual Percentage Rates effect on the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.

5) **Annual Percentage Rate for Cash Advances**

The ANNUAL PERCENTAGE RATE for cash advances, subject to Subsection (6) below, is the Prime Rate plus 8.9 percentage points, with a minimum of 19.8%. The Daily Periodic Rate and corresponding Annual Percentage Rate in effect on the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.

6) Rate Disqualification

If as of the end of any billing period, including a billing period ending on an Anniversary Date, you have failed to make the Minimum Payment Due by the Payment Due Date in that billing period, and you failed to make the Minimum Payment Due by the Payment Due Date in the preceding billing period, you will be disqualified for the rates described in Subsections (4) and (5) above. If this occurs, your ANNUAL PERCENTAGE RATE for purchases and cash advances will change to the Prime Rate plus 13.9 percentage points, with a minimum of 19.8%. This rate level will apply to your Account (including outstanding balances) beginning on the next day and through your next Anniversary Date. However, if at the time you are subject to an introductory rate or a special rate balance transfer rate, the rate on the balances subject to the introductory rate or the special rate balance transfer rate will not change until the expiration of the introductory or special rate balance transfer period.

The Daily Periodic Rate and corresponding Annual Percentage Rate in effect on

(7) **Annual Percentage Rate for Balance Transfers**

The Daily Periodic Rate and corresponding Annual Percentage Rate in effect for special rate balance transfers will be set forth in the offer from us under which you make the balance transfer. As indicated in the Balance Transfers Section above, purchase rate balance transfers will be subject to the Daily Periodic Rate and corresponding Annual Percentage Rate that apply to purchases. If you received an offer prior to your receipt of this Agreement, the Daily Periodic Rates and Annual Percentage Rates in effect on the date this Agreement is furnished to you are set forth in the enclosed "Additional Disclosure" or card carrier.

TRANSACTION FEE FINANCE CHARGES. We will charge you a Transaction Fee Finance Charge of 2.5% of the amount of each new cash advance. There is a minimum Transaction Fee FINANCE CHARGE of \$2.00 and no maximum Transaction Fee FINANCE CHARGE. The imposition of Transaction Fee Finance Charges may result in an Annual Percentage Rate for cash advances that is higher than the nominal Annual Percentage Rate. All forms of cash advances, including the use of Discover Card checks or the special rate balance transfer rate are subject to Transaction Fee Finance Charges. To obtain the total Finance Charge on cash advances for each billing period we add any Transaction Fee Finance Charge for the billing period charged under this section to any Periodic Finance Charge

EXHIBIT R



to the Cardmember, if living, otherwise:
to the spouse of the Cardmember, if living,
otherwise:
the Cardmember including stepchildren and
adopted children, if any, otherwise:

1. equally to the then living lawful children of
the Cardmember including stepchildren and
adopted children, if any, otherwise;
2. equally to the Cardmember's parents, or
parent, then living, otherwise;
3. to the estate of the Cardmember.

CHANGE OF BENEFICIARY: The Cardmember
may change the beneficiary at any time by
writing to Allstate. Once the change is recorded
by Allstate it will take effect as of the day the
request was signed, subject to any claim
payment made before such recording. The
consent of the beneficiary is not needed for
the change.

HOW TO REPORT A CLAIM: Written notice of
claim must be given to Allstate at its Home
Office within six months after the occurrence of
any loss covered by the Policy, or as soon as
reasonably possible.

Notice given by or on behalf of the claimant
or the beneficiary with information suffi-
cient to identify the Insured Person shall be
deemed notice.

CLAIM FORMS: Once Allstate receives written
notice of a claim, it will send forms for filing
proof of loss. If these forms are not sent to the
claimant within 15 days after Allstate receives
notice, the proof of loss requirements will be
met by giving Allstate written proof of the
occurrence, and cause of the loss within the
time stated in the Proof of Loss Provision.

PROOF OF LOSS: Written proof of loss must be
furnished to Allstate within nine months after

the date of loss. If this is not reasonably
possible, Allstate may not deny the claim if
the proof is furnished as soon as reasonably
possible, but not later than one year from
the time required, unless the claimant was
legally incapable of doing so.

PAYMENT OF CLAIM: Benefits payable for loss
under the policy will be paid immediately upon
receipt of due written proof of loss. If any
benefit under this policy is payable to an
Insured Person's estate or to a person who is
a minor or is otherwise not competent to give
a valid release, Allstate may pay part of the
benefit (up to \$1,000) to any blood relative of
the Insured Person.

Any payment made in good faith shall full
discharge Allstate to the extent of such
payment.

LEGAL ACTION: Suit for benefits under the
policy cannot be brought sooner than 60 days
after Allstate received written proof of loss as
required, and no such action may be initiated
after three years from the time written proof of
loss is required.

CONFORMITY WITH STATE LAWS: Any provi-
sion of the policy which, on its effective date, is
in conflict with any law to which it is subject, is
amended to conform to the minimum require-
ments of such law.

AUTOPSY: Allstate at its own expense sha-
ll have the right and opportunity to make a
autopsy where it is not forbidden by law.

ALLSTATE LIFE INSURANCE COMPANY

Michael P. Duncan
Secretary

Louis G. Lawyer,
President



KEEP THIS NOTICE FOR FUTURE USE

Your Billing Rights

is notice contains important information about your
bills and our responsibilities under the Fair Credit
Billing Act.

Notify Us in Case of Errors or Questions About
Your Bill

If you think your bill is wrong, or if you need more
information about a transaction on your bill, write
us on a separate sheet of paper at the address
listed on your bill for Notice of Billing Errors. Write
to us as soon as possible. We must hear from
you no later than 60 days after we sent you the
first bill on which the error or problem appeared.
You can telephone us, but doing so will not pre-
serve your rights.

In your letter, give us the following information:

- your name and account number.
- the dollar amount of the suspected error.
- describe the error and explain, if you can, why
you believe there is an error. If you need more
information, describe the item you are not sure
about.

If you have authorized us to pay your credit card
bill automatically from your savings or checking
account, you can stop the payment on any amount
you think is wrong. To stop the payment, your
letter must reach us three business days before
the automatic payment is scheduled to occur.

2. Your Rights and Our Responsibilities After We
Receive Your Written Notice
We must acknowledge your letter within 30 days.
unless we have corrected the error by then. Within
90 days, we must either correct the error or ex-
plain why we believe the bill was correct.

After we receive your letter, we cannot try to col-
lect any amount you question, or report you as
delinquent. We can continue to bill you for the
amount you question, including finance charges,
and we can apply any unpaid amount against your
credit limit. You do not have to pay any ques-

tioned amount while we are investigating, but you
are still obligated to pay the parts of your bill that
are not in question.

If we find that we made a mistake on your bill,
lated to any questioned amount. If you didn't make
a mistake, you may have to pay the finance
charges, and you will have to make up any missed
payments on the questioned amount. In either
case, we will send you a statement of the amount
you owe and the date that it is due.

If you fail to pay the amount that we think you
owe, we may report you as delinquent. However,
if our explanation does not satisfy you and you
write us within ten days telling us that you still
refuse to pay, we must tell anyone we report you
to that you have a question about your bill. And,
we must tell you the name of anyone we reported
you to. We must tell anyone we report you to that
the matter has been settled between us when it
finally is.

If we don't follow these rules, we can't collect the
first \$50 of the questioned amount, even if your
bill was correct.

3. Special Rule For Credit Card Purchases
If you have a problem with the quality of goods or
services that you purchased with a credit card,
and you have tried in good faith to correct the prob-
lem with the merchant, you may have the right
not to pay the remaining amount due on the goods
or services. There are two limitations on this right:

(a) you must have made the purchase in your
home state or, if not within your home state, within
100 miles of your current mailing address; and
(b) the purchase price must have been more
than \$50.

These limitations do not apply if we own or op-
erate the merchant, or if we mailed you the
advertisement for the goods or services.